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**Post Specification**

**5686**

**Organisational Support**

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| **Date** | **July 2025** |
| **Post Title** | Risk Management Technician (Operational Intelligence/Operational Planning) |
| **Job Family Role Profile** | **OS9** |
| **Final Grade** | **9** |

**To be read in conjunction with the job family role profile**

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| **Purpose of this post**  |
| To ensure up to date, accurate risk critical information, intelligence and data is available to support Cumbria Fire and Rescue Service meet their Community Risk Management Plan.  |
| **Key job specific accountabilities** |
| * Input, collate and report data from various sources to support and inform timely decision making on risk critical information
* Utilise a number of databases to analyse and present data and information, ensuring the quality and integrity of the data.
* Quality Assure incident reports and service instructions ensuring continual learning and best practice
* Provide information, advice, training, and support for the development of Service staff and other appropriate stakeholders to ensure an effective service delivery.
* Liaise with key stakeholders including other Fire and Rescue Services, Home Office, Local Authorities, Police and other partner organisations
* Contribute to Service-related projects as required.
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| **Please note annual targets will be discussed during the appraisal process** |
| **Key facts and figures of the post** |
| **Budget Responsibilities** | * None
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| **Staff Management Responsibilities** | * The post holder will not have any direct line manager responsibilities but will contribute to team-working and have responsibility for providing guidance, and where necessary training to CFRS staff and other stakeholders.
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| **Other** | * None
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| **Essential Criteria - Qualifications, knowledge, experience and expertise** |
| * NVQ Level 3 Professional qualification or equivalent experience in relevant area of work.
* Knowledge of local and national Fire related documents, reports, and projects.
* Good interpersonal skills.
* ICT competent with excellent skills in Microsoft Excel and Word
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| **Desirable Criteria – Qualifications, knowledge, experience and expertise** |
| * Knowledge of the procedures and approaches in the Operational Intelligence/Operational Planning team and a general understanding of procedures, regulations, and legislation applicable.
* Knowledge of service specific technologies and stakeholders, namely MDT, 3TC, Gartan, ORI, NWFC and IRS.
* Thorough understanding of Operational Intelligence/Operational Planning functions to provide advice confidently and competently.
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| **Disclosure and Barring Service – DBS Checks** |
| * This post requires a Standard DBS check.
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| **Job working circumstances** |
| **Emotional Demands** | * Normal
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| **Physical Demands** | * Normal
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| **Working Conditions** | * Normal
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| Other Factors |
| * Required to attend meetings in and out of County.
* Maybe required to work outside of normal office hours.
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